

PACIFIC CLEANING PTY LTD

P. O. Box 126 Maroubra NSW 2035

P | 1300 702 012

F | +61 (0)2 8079 6113

E | info@pacificcleaning.com.au

ABN 12 155 825 648



Quality Policy

Pacific Cleaning aims to ensure that all activities are performed in a manner which conforms, or exceeds, the requirements and expectations of our clients.

In order to achieve this objective it is Pacific Cleaning's policy to establish and maintain an effective and efficient quality management system, which is planned and developed in conjunction with other management and business functions. We are committed to complying with the ISO 9001:2008 Standard requirements. Determination of conformance of product or work to contractual and regulatory requirements is made on the basis of objective evidence of quality.

Pacific Cleaning will identify quality objectives and regularly review our performance with regard to these.

It is our policy to audit the Quality System as required but at least annually in order to maintain its integrity.

Our commitment to quality is part of the concept of continuous improvement.

Pacific Cleaning continually assesses and reviews our processes and techniques to ensure we are delivering the best possible services to our clients. We are constantly striving to deliver the best services using efficient and effective systems to minimize the chance for error or complaint and maximize all parties' satisfaction in their dealings with Pacific Cleaning.

A handwritten signature in black ink, appearing to read "Shane Jacobs".

Shane Jacobs

Managing Director

April 2013

